VIA ECFS

The Honorable Thomas Wheeler Chairman Federal Communications Commission 455 12th Street, SW Washington, DC 20544

Re: Ex Parte Submission, Protecting and Promoting the Open Internet, GN Docket No. 14-28; Framework for Broadband Internet Service, GN Docket No. 10-127

Dear Chairman Wheeler:

The undersigned, municipal providers of broadband Internet access service, are strong supporters of net neutrality and an open Internet but are staunchly opposed, like other, small and medium-sized Internet service providers (ISPs) who are privately held, to the reclassification and regulation of this service as common carriage under Title II of the Communications Act.

As smaller ISPs, we do not have an incentive to harm the openness of the Internet. All of the undersigned face competition from one or more wireline ISPs, and we compete hard to attract and serve customers who would depart to our competitors if we engage in any business practices that interfere with their Internet experience. Accordingly, we follow the Commission's 2005 Open Internet principles and do not block, throttle, or discriminate among types of Internet traffic; nor do we charge Internet edge providers for priority delivery on our networks. We also comply with the requirement in the Commission's 2010 transparency rule for a unitary set of disclosures covering our service characteristics and network management practices. It is good business to inform our customers that we engage in practices that promote an open Internet, and none of us has received complaints either from consumers or edge providers about the types of level of disclosure.

As smaller ISPs, none of us individually has the market power to compel payments for unblocking, non-discriminatory treatment or paid prioritization services because we serve too few Internet subscribers to matter to edge providers such as Netflix, Amazon or Hulu, who have hundreds of millions of subscribers in the U.S. and internationally. Like the three small ISPs, including the municipal providers the Commission heard from last week, we have to work to even get the attention of companies such as Netflix for the purpose of entering into mutually beneficial settlement-free caching and peering arrangements.² Some of us have succeeded; some are still trying. Simply put, ISPs of our size lack the ability to harm particular Internet edge providers or the openness of the Internet in general.

Because we lack the incentive and ability to harm Internet edge providers, there is no basis for the Commission to reclassify our Internet service for the purpose of imposing any Title II common carrier obligations, but most particularly the core common carrier requirements contained in Sections 201, 202 and 208.

Further, we fear that Title II regulation will undermine the business model that supports our network, raises our costs and hinders our ability to further deploy broadband. The Commission in the past has relied upon Sections 201 and 202, together with the complaint procedures contained in Section 208, to impose rate regulation – either by rule or by addressing complaint cases – resale, unbundling (open access) and collocation requirements on common carriers. Our ability to repay current debt

¹ We serve on average 4,393 residential Internet subscribers; no one of us has more than 16,000 subscribers.

² Protecting and Promoting the Open Internet, Letter of Barbara S. Esbin, Cinnamon Mueller, Counsel for ACA, to Marlene H. Dortch, Secretary, FCC, GN Docket Nos. 14-28, 10-127 (filed Feb. 2, 2015).

obligations and raise capital at attractive rates could well be adversely affected if we lose control over our retail rates or the use of and access to our networks. Because our rates must be set to recover costs, we would be forced to flow these additional costs of service through to our subscribers.

The fact that at the present time the present Commission apparently does not plan to impose rate regulation under Section 201 or require tariffs under Section 203, last-mile unbundling under Section 251, or accounting standards such as those applied to incumbent local exchange carriers offers at best cold comfort.³ The Commission has in the past imposed structural separations, service unbundling and resale obligations under Sections 201 and 202, and this Commission cannot bind the actions of a future Commission should it wish to institute rate regulation, tariffing, unbundling or any other form of before-the-fact regulation, creating deep and lasting regulatory uncertainty. Moreover, even this Commission will be obligated to respond to complaints about rates or seeking open access to facilities by third-party providers. This potential for liability for violations of Section 201 or 202 (unjust, unreasonable or unreasonably discriminatory rates; failure to provide service upon reasonable request) via the Section 208 complaint process is especially troubling given the Commission's intention to refrain from forbearing from enforcement provisions that are related to its Section 208 authority, including the recovery and awards of monetary damages under Sections 207 and 209 for violations of the provisions of Title II, and carrier liability for the acts and omissions of its agents under Section 217.

Notwithstanding the recent indication that the rules will impose no new burdensome administrative filing requirements, as smaller ISPs, we also anticipate that significant new common carrier compliance and reporting obligations – potentially at the state as well as federal level – would inevitably flow from the reclassification of our Internet service as a telecommunication service. These would lead to direct and substantial out-of-pocket costs to hire compliance staff and engage outside consultants and attorneys conversant with common carrier regulation. In addition, adoption of the proposed enhanced transparency requirements, including those intended to inform edge providers about our business practices and real-time congestion on our networks, could be significantly burdensome for providers of our size without providing any real benefit to edge providers or consumers.

Consequently, should the Commission move forward with Title II reclassification, we urge it to forbear from applying any new regulatory obligations applicable to Title II telecommunications carriers, including those contained in Sections 201, 202 and 208; declare broadband Internet to be an interstate service and preempt inconsistent state regulation of the service; exempt small and medium-sized ISPs from any new and enhanced transparency obligations; and ensure smaller ISPs that utilize poles that are subject to the cable rate formulate are not forced into paying higher fees based on the telecommunications rate.

In closing, we ask that you not fall prey to the facile argument that if smaller ISPs are not blocking, throttling, or discriminating amongst Internet traffic on their networks today, they have nothing to fear because they will experience no harm under Title II regulation. The economic harm will flow not from following net neutrality principles, which we do today because we think it is beneficial to all, but from the collateral effects of a change in regulatory status that will trigger consequences beyond the Commission's control and risk serious harm to our ability to fund and deploy broadband without bringing any concrete benefit for consumers or edge providers that the market is not already proving today without the aid of any additional regulation. We ask that you take note of the significant economic impact Title II regulation will have on small and medium-sized ISPs and fashion relief accordingly, and fashion appropriate relief from the untoward effects of reclassification on small and medium-sized ISPs, as you are required to do under law.⁴

³ Daily Releases, Fact Sheet: Chairman Wheeler Proposes New Rules for Protecting the Open Internet, available at http://transition.fcc.gov/Daily_Releases/Daily_Business/2015/db0204/DOC-331869A1.pdf.

⁴ Regulatory Flexibility Act, as amended, 5 U.S.C. § 603(c) (federal agencies must consider significant alternatives which minimize any significant economic impact of proposed rules on small entities).

Hon. Thomas Wheeler, Chairman

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Pursuant to Section 1.1206 of the Commission's rules, this letter is being filed electronically with the Commission via the Electronic Comment Filing System.

Respectfully submitted,

/s/

Randy Darwin Tilk
Utility Manager
Alta Municipal Broadband Communications
Utility d/b/a Altatec
223 S. Main St.
Alta, IA 51002

/s/

City Administrator Bellevue Municipal Cable 106 N. Third Street Bellevue, IA 52031

/s/

Jack Orpen
Broadband Division Manager
Braintree Electric Light Department (BELD Broadband)
150 Potter Rd.
Braintree, MA 02184

/s/

Norman E Yoder Mayor City of Auburn d/b/a Auburn Essential Services 210 S. Cedar St Auburn, IN 46706

/s/

Larry L. Guest Mayor City of Elberton 203 Elbert St. Elberton, GA 30635 /s/

Josh Callihan General Manager Barbourville Utility Commission 202 Daniel Boone Dr. Barbourville, KY 40906

/s/

Mark Alan Arnold Telecommunications Director Borough of Kutztown 45 Railroad St. Kutztown, PA 19530

/s

R. Michael Browder Bristol Tennessee Essential Services (BTES) 2470 Volunteer Parkway Bristol, TN 37620

/s/

Debra Weston City Clerk City of Baxter Spring 1445 Military Avenue Baxter Springs, KS 66713

/s/

John Royalty Mayor of Bardstown City of Bardstown 220 North Fifth Street Bardstown, KY 40004 Hon. Thomas Wheeler, Chairman Feb. 10, 2015, Page 4

/s/

Brian Thompson

Director of Electric and Telecommunications City of Monroe 215 N. Broad St.

Monroe, GA 30655

/s/

Paul H. Beckhusen

Director

Coldwater Board of Public Utilities

1 Grand St.

Coldwater, MI 49036

/s/

Richard Arnold

Chief Executive Officer

Conway Corporation

1307 Prairie St.

Conway, AR 72034

/s

Geoff Oxnam

VP of Operations

Easton Utilities

201 North Washington St.

Easton, MD 21601

/s/

John Higginbotham:

Assistant General Manager -

Cable/Telecommunications

Frankfort Plant Board

306 Hickory Drive

Frankfort, KY 40602

/s

Jeffrey F. Carson

General Manager

Grundy Center Municipal Utility

P.O. Box 307

Grundy Center, IA 50638

/s/

Ben Lovins

SVP Telecom Division Jackson Energy Authority

250 North Highland Ave.

Jackson, TN 38301

/s/

Steve Timcoe

Superintendent – CATV Telecommunications

City of Wyandotte/Wyandotte Municipal

Services

3200 Biddle Ave., Suite 200

Wyandotte, MI 48192

/s/

Bill Harkins

General Manager

CoMPAS Cable, Internet & Voice Services

305 E. Union St., Suite A100

Morganton, NC 28655

/s/

Bradley A. Honold

General Manager

Coon Rapids Municipal Utilities

123 3rd Avenue S.

Coon Rapids, IA 50058

/s/

William J. Ray

Superintendent

Electric Plant Board of the City of Glasgow

100 Mallory Dr.

Glasgow, KY 42141

/s/

Gary Singleton

General Manager

GEUS

6000 Joe Ramsey Blvd.

Greenville, TX 75402

/s/

Doug Hammer

Director of Marketing

Harlan Municipal Utilities

2412 Southwest Ave.

Harlan, IA 51537

/s/

Chad M. Governale

Contracts-Rates-Regulatory Compliance

Lafavette Utilities Service

1314 Walker Road

Lafayette, LA 70506

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/s/

Chad Cleveland General Manager Laurens Municipal Power & Communications 272 N. Third St. Laurens, IA 50554

/s/

Kent Hilsabeck Interim Manager Manning Municipal Communication & Television System Utility 719 3rd St Manning, IA 51455

/s/

Joseph S. Wigington General Manager/CEO Morristown Utility Systems P.O. Box 667 441 West Main Street Morristown, TN 37815

/s/

Chad Lawson Network Manager Murray Electric System 401 Olive Street Murray, KY 42071

/s/

James Collins Superintendent Norwood Municipal Light Department 206 Central St. Norwood, MA 02062

/s/

Darrell Phillips General Manager & CEO Paragould Light Water & Cable 1901 Jones Road Paragould, AR 72450

/s/

Robert Lynn White General Manager/Superintendent Russellville Electric Plant Board PO Box 418 165 East Fourth Street Russellville, KY 42276 /s/

John Borland General Manager Lenox Municipal Cablevision 205 S. Main St. Lenox, IA 50851

/s/

Gregory E. Latham
Board Chairman Community Telecom Services
Monticello Wayne County Telecommunications
PO Box 579
49 Hardwood Dr.
Monticello, KY 42633

/s/

James R. Krieg General Manager Municipal Communications Utility of the City of Cedar Falls, IA 1 Utility Pkwy Cedar Falls, IA 50613

/s/

Salvatore LoBianco General Manager Muscatine Power and Water 3205 Cedar Street Muscatine, IA 52761

/s/

Robert Allen Stangel Jr. General Manager Osage Municipal Utilities PO Box 207 720 Chestnut St. Osage, IA 50461

/s/

Tom Bicket Chairman Reinbeck Telecommunications Utility 414 Main Street Reinbeck, IA 50669

/s/

Stephen Firpo Director San Bruno Municipal Cable TV 398 El Camino Real San Bruno, CA 94066 Hon. Thomas Wheeler, Chairman Feb. 10, 2015, Page 6

/s/

James B Sandlin
General Manager
Scottsboro Electric Power Board
404 East Willow St.
Scottsboro, AL 35768

/s/

Steven J Pick General Manager/CEO Spencer Municipal Utilities 520 2nd Ave East, Suite 1 Spencer, IA 51301

/s/

Brian Skelton General Manager Tullahoma Utilities Board 901 South Jackson St. Tullahoma, TN 37388

Commissioner Mignon Clyburn cc: Commissioner Jessica Rosenworcel Commissioner Ajit Pai Commissioner Michael O'Rielly Phillip Verveer Gigi Sohn Daniel Alvarez Rebekah Goodheart Louis Peraertz Priscilla Delgado Argeris Nicholas Degani Amy Bender Jonathan Sallet Julie Veach Scott Jordan Stephanie Weiner Matthew Del Nero

/s/

Michael R. Hale General Manager Shrewsbury Electric & Cable Operations 100 Maple Ave. Shrewsbury, MA 01545

/s/

DJ Weber General Manager The Community Cable Television Agency of O'Brien County d/b/a TCA (The Community Agency) 102 S. Eastern St. Sanborn, IA 51248